

For Immediate Release

May 1, 2006

3rd Wave and Rigpa Tech partner to offer Advanced Quality VOIP

3rd Wave Consulting (www.3rdwavebiz.com) and Rigpa Tech (www.rigpa.biz) today announced a partnership to provide Advanced Quality VoIP services for small to medium sized business. Powered by the EM7 Platform, IT ON! and 3G-TX bring VoIP to a more advanced level. 3G-TX with IT ON! is immediately available for deployment from Rigpa Tech or 3rd Wave Consulting.

3rd Generation Telephone Exchange (3G-TX) is one of the first phone systems made specifically for small to medium size business. The 3G-TX product line and hosting services are 100% customizable and allows seamless integration to voice mail, call logs, report generation, and e-mail at a fraction of the cost of a typical PBX. Because 3G-TX can integrate with key business applications it was quickly and easily integrated with IT ON!.

IT ON! dramatically advances IT efficiency and service delivery with an intuitive portal, connecting major IT support components. The all-in-one platform improves user's performance leading to reduced mean-time-to-repair. IT ON! increases overall system and services availability by monitoring depended services to proactively warn on impending network failures. When deployed, IT ON! auto-discovers devices and related network services, and then automatically correlated them into business efficient categories.

"Our 3G-TX VoIP offering is greatly enhanced by operational management from IT ON!" said Mike Conwell, President, 3rd Wave Consulting. "Rigpa Tech provides information technology infrastructure and services monitoring alarms on the depended services that supply our 3G-TX systems. This results in better customer experience with applications and improved operational service quality."

"Rigpa Tech is eager to partner with 3rd Wave to improve VoIP to Business Quality levels with IT ON!" said Pete Zawadzki, Rigpa Tech President. "In partnership with 3rd Wave, we provide the management tools for high availability networks and applications like VoIP. In-house or out-sourced service providers benefit from our faster, better and lower cost IT ON! solution. "

About 3rd Wave Consulting

3rd Wave is a Wall-to-wall VoIP communications company for the small to medium size business. 3rd Wave started has a management and IT consulting company and quickly became the developer and manufacture of their 3G-TX product as well as a VoIP carrier.

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About Rigpa Tech

Rigpa Tech created IT ON! to bring the powerful capabilities of ScienceLogic's EM7 to the on-demand marketplace. The IT ON! hosted solution is quickly being recognized as a powerful application to enhance on demand offerings with a pay-as-you use pricing.

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